




*Community Transport—enriching lives for residents of  
Ryde and Hunters Hill by enabling access to the community*

 At Ryde Hunters Hill Community Transport we offer a reliable, caring and safe transport service to disadvantaged people living in the local area. Our aim is to assist both the elderly and younger people with disabilities to remain living independently in their own homes. All our services are door-to-door. We are a not-for-profit community-based organisation.

We run regular trips to shopping centres, operate an extensive social program, have a FlexiRide bus for easy access within the area, as well as transport options to assist passengers to their medical and hospital appointments.

## Shopping, Flexiride & Lower North Shore Shuttle Services

### Macquarie Shopping Centre

**\$15.00 return**

Every Tuesday: Pick ups commence 9.00am  
Arrives Centre 10.00am  
Departs Centre at 12.00noon

Every Friday: Pick ups commence 9.00am  
Arrives Centre 10.00am  
Departs Centre at 1.00pm

### Gladesville Shopping Centre

**\$15.00 return**

Every Friday: Pick ups commence Gladesville area from 9.00am  
Picks ups commence Hunters Hill area from 9.30am  
Departs Centre 11.30 for Gladesville area  
Departs Centre 12.00 for Hunters Hill area

### Top Ryde City Shopping Centre

**\$15.00 return**

1st & 3rd Thursdays Pick ups commence 10.15am  
Arrives Centre at 11.00am  
Departs Centre at 1.15pm

NOTE: With the exception of \*Gladesville Shopping Centre a limit of 2 shopping bags per person. \* Conditions apply.

### Flexiride

**\$10.00 one way - \$15.00 return**

A **door-to-door** bus service providing transport anywhere within the Ryde or Hunters Hill area. Note: For non-medical appointments.

Monday to Friday 9.30am to 2.30pm

### Lower North Shore Shuttle

**\$20.00 return**

*—via Greenwich, Lane Cove, North Sydney, St Leonard's*

A **door-to-door bus** shuttle operates Monday to Friday.

9.00am First pick up from Ryde/Hunters Hill area  
3.15pm Last return from St Leonard's area

PTO

## Social Outings

## Cost of outings—as advertised

Each week clients enjoy a day or two out. We visit clubs, cafes, nurseries, shopping centres and museums. There are also theatre outings, Saturday mystery trips and evenings out. Trips usually include a scenic drive and our friendly drivers always make the days extra special. We visit venues close to home as well as places further afield like the Blue Mountains, Wollongong, and Central Coast. We always have a variety of short and long outings to cater for everyone. Our program is posted out every two months. If you would like to receive the program, please register (see below) and then send us the Social Program Mailing List Form. We would appreciate \$10.00 towards the cost of postage.

**Medical & Out-of-Area Transport**—We provide individual transport to clients who have medical, hospital or personal business appointments. Bookings must be made at least 3 days in advance (minimum). Transport is subject to available resources and, with the exception of the Flexiride, there are no one-way rates.

<b>Flat rate:</b>	<b>Up to 10km</b>	<b>\$15.00</b>
<b>(includes return)</b>	<b>10-15km</b>	<b>\$20.00</b>
	<b>15-20km</b>	<b>\$35.00</b>
	<b>Over 20km</b>	<b>\$35.00 + \$1.00 per km</b>

## Fees

**Over 65 years of age:** The fees listed are for people eligible under the Commonwealth Home Support Programme (CHSP).

**Under 65 years of age:** For under 65s, ineligible for an NDIS package, fees available on application.

**Cancellation Fee:** \$5.00 (if notified less than 2 working days prior)

**Late Booking Fee:** \$5.00 (if requested less than 2 working days prior)

**Ineligible clients or clients on Government Packages are required to pay full cost.** Fees available on application.

**Financial Hardship:** Under the CHSP (HACC) guidelines ALL subsidised passengers are expected to contribute to the cost by paying the prescribed fee. Anyone experiencing difficulty in meeting the fee should contact the Manager prior to transport.

## General Information

Clients are invited to become **Members of our Association**, however it is optional, and not a requirement of registration. A form is enclosed should you be interested. Clients are invited to attend our **Consumer Meetings** and Focus Groups which are held twice per year. Dates for meetings are published in our newsletters and social programs, which can be found on our [website www.rhhct.org.au](http://www.rhhct.org.au). If you know of someone interested in joining our **team of volunteers**, please ask them to contact the office, alternatively an Expression of Interest form can be found on our website.

## To register please (registration is free):



### Over 65 (over 50 for ABTSI):

- Telephone “My Aged Care” (MAC) on **1800 200 422 for assessment and referral**. (For information on “My Aged Care “ visit website [www.myagedcare.gov.au](http://www.myagedcare.gov.au))
- Advise “My Aged Care” you would like to use **“Community Transport—Ryde, Hunters Hill”** as your Service Provider
- Return Client Registration/Assessment Form indicating MAC ID number (under signature)

### Under 65 (under 50 for ABTSI):

- Please call the National Disability Insurance Scheme (NDIS) on **1800 800 110** to determine eligibility. Alternatively, go to [www.myplace.ndis.gov.au](http://www.myplace.ndis.gov.au) and complete the “Access Checklist”.
- Return Client Registration/Assessment Form, indicating your NDIS ID number or status.